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August 21, 2008

Dear Tamir

Having been my computer "consultant" and "teacher" for the past 12 years or so, I thought it would be a good idea to let you know how much I have appreciated your assistance and instructions, during this period.

As you know, I'm not the greatest computer buff in Israel, so it's a comfort for me to know that you're at the end of the telephone, or e-mail, and always ready to provide whatever service is required.

Every best wish for your continued success.

Kind regards.

Sam